

### INVESTOR OVERVIEW

August 2022

### FORWARD-LOOKING STATEMENTS



This presentation includes, and any related discussion may include, forward-looking statements regarding future events or results within the meaning of the Private Securities Litigation Reform Act. All statements other than statements of historical fact may be forward-looking statements, including but not limited to statements related to our financial prospects and other projections of our outlook or performance and our future business plans, and statements using such words as "expect," "anticipate," "believe," "plan," "intend," "could," "will" and other similar expressions. Forward-looking statements involve risks and uncertainties, which could cause actual results to differ materially from those expressed or implied in the forward-looking statements. Among the important factors that could cause or contribute to such differences are customer concentration, given that the majority of our sales depend on a few large customer relationships, the impact of the COVID-19 pandemic on our business and financial results, delays in adoption of our products and services by our customers and their end users, changes in demand for our products from our customers and their end users, changes in requirements for our products imposed by our customers or by the third party providers of software and/or platforms that we use, our ability to effectively integrate, market and sell acquired product lines, new and changing technologies, customer acceptance and timing of deployment of those technologies, and our ability to compete effectively with other software and technology companies. These and other factors discussed in our filings with the Securities and Exchange Commission, including our filings on Forms 10-K and 10-Q, could cause actual results to differ materially from those expressed or implied in any forward-looking statements. The forward-looking statements contained in this presentation and in any related discussion are made on the basis of the views and assumptions of management as of the date of such statements are made, and we do not undertake any obligation to update these statements to reflect events or circumstances occurring after the date of this presentation.

### **ABOUT SMITH MICRO**



# OUR CUSTOMERS

Wireless Service Providers and OEMs around the world

40 Years
NASDAQ: SMSI
HQ: Pittsburgh, PA
Global Operations
373 Employees

# TECHNOLOGY LEADERSHIP

Smith Micro device agents or apps deployed worldwide

### **SOLUTIONS**

Family Location & Parental Controls Consumer IoT & Monetization Next-Gen Visual Messaging Smart Retail & Analytics

### SMITH MICRO'S MISSION



Enriching Connected Lifestyles with Carrier-Grade Solutions



PROTECT •

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Digital Lifestyle

MANAGE • • •



Connected IoT Devices

ENHANCE • • •



Voice Messaging

**OPTIMIZE** 



Smart Retail Experience

### **PRODUCT LINEUP**











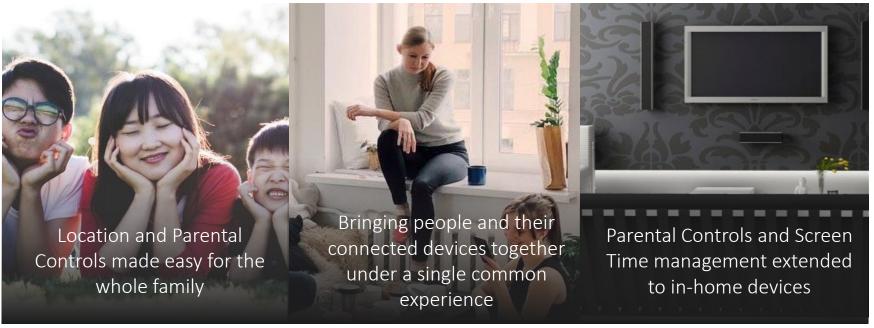
### INNOVATIVE PRODUCT PLATFORM











### MARKET LEADER -BEST-IN-CLASS SOLUTION



**Acquired Circle Media Carrier Business – February 2020** 





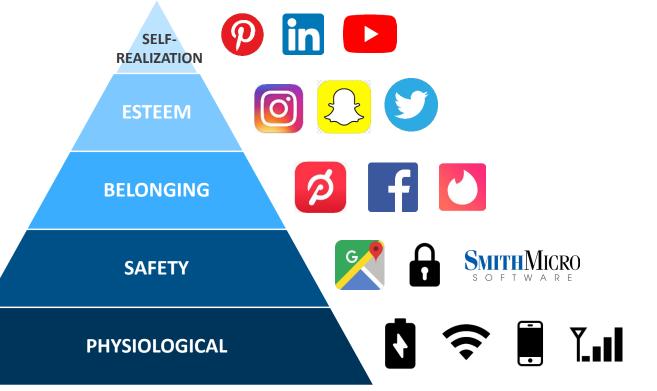
Added Major Multiple Carrier Customers with Transactions Worldwide

Added Leading Acquired Technology to Deliver SafePath 7 to the Market

### FAMILY SAFETY IS A PRIMAL NEED

Maslow's Hierarchy of Needs in a digital world and the companies that fulfill them





### MULTI-GENERATIONAL CONNECTED LIFE VISION

SMITHMICRO

Family is more than just people – it's also **every connected device** that is a part of the **everyday family digital lifestyle** 



### SAFEPATH G2M AND SUCCESS STRATEGY



Safety **Use Cases** 









Location Features

Screen Time Management

**Content Filters** 

**Driver Safety** 

Go-To-Market

#### **Partnership Strategy**





White Label

Co-Branding

#### **Monetization Strategy**





Revenue Share Model

Free Trials

Digital **Expertise** 



Multi-channel marketing approach accelerates product growth



Decades of partner marketing experience



Research-driven product-market fit and value propositions

**DIGITAL MARKETING** 

**PHYSICAL MARKETING** 

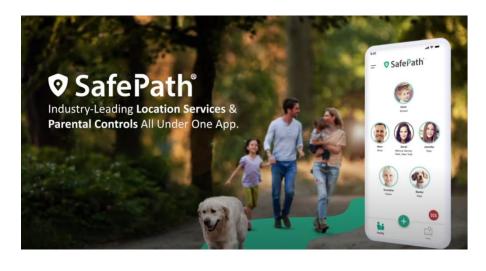
**PAID MARKETING** 



### **SAFEPATH 7 KEY TAKEAWAYS**



- Robust Parental Controls with full feature parity between Android and iOS
- Parental controls extended to in-home Wi-Fi devices such as gaming consoles, tablets, smart TVs, and laptops
- New location-based features
- Support for additional consumer IoT devices



# THOSE WHO MAY WANDER WON'T BE LOST WITH SAFEPATH® FAMILY



Location and parental controls made easy for the entire family



**Safety Areas** 

**Notifications** 

**Family Alert** 

**Parental Controls** 

**Phone Security** 



### INTRODUCING SAFEPATH DRIVE

### Helps Parents of Young Drivers Encourage Safer Driving Habits

SMITHMICRO

- Device-less connected car solution
- Multiple deployment options as add-on for SafePath Family or as stand-alone, whitelabel driver safety app
- Provides automatic collision detection, highspeed alerts, personal driver scores, gamification, and more
- Increases driver awareness, helps limit phone use while driving, and monitors family safety
- Currently in discussions with multiple Tier 1 operators



# SAFEPATH IOT: A PLATFORM FOR ALL THINGS CONNECTED



SafePath IoT brings people and their devices together under a single common experience.

Children

Wearables

Elder Care

Home

Pets

Vehicles



# SAFEPATH HOME: EXTEND PARENTAL CONTROLS AND SCREEN TIME MANAGEMENT TO IN-HOME DEVICES



- Manage and control internet traffic at network level
- Profile-based approach enables uniform parental controls inside and outside the home
- Powerful management capabilities via smartphone app or web-based dashboard





# COMMSUITE HARMONIZES WITH THE NEW CONNECTED LIFESTYLE OF TODAY'S CONSUMER



We know what the next generation of users want and expect from voice message services.



Deliver voice-to-text to empower users and provide anywhere access.



Create additional revenue with targeted ads or in-app purchases.



Synchronize mobile messaging across multiple devices



# BRING IN-STORE DEVICES TO LIFE WITH VIEWSPOT



ViewSpot enables consumer brands to deliver compelling in-store retail experiences through interactive dynamic pricing, digital content management, and data analytics.



Increase Customer Engagement



Deliver
Consistent and
Compelling
Content



Behavior-based Business Intelligence

### **UNLEASH THE POWER** OF IN-STORE DEVICES













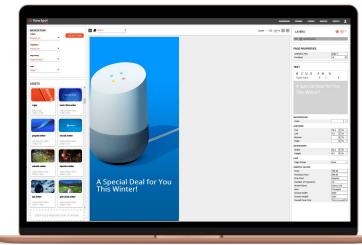
## VIEWSPOT STUDIO



### SMITH MICRO

Centrally Manage and Update
On-Device Content

ViewSpot Studio simplifies retail display management (RDM) for wireless carriers by streamlining the design and customization of demo device experiences on both smartphones and tablets.





### VIEWSPOT TOUCHLESS SOLUTION



**Smart Retail Technology** | The ViewSpot Platform is quickly evolving and leveraging the latest technology to support mobile operators as they reopen retail stores across the globe.





**Touchless Price Cards** 



**Face Detection** 



Sanitization Notifications



Voice Recognition



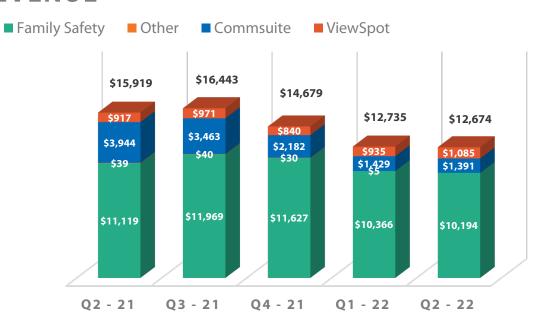
## FINANCIAL TRENDS

(\$ in thousands, except earnings per share)

### **REVENUE TRENDS**

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### **REVENUE**



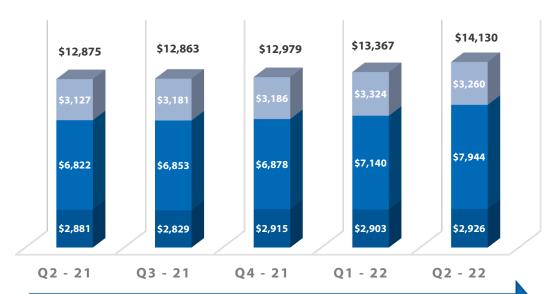
 Company is now the provider of white-label Family Safety applications to all three of the U.S. Tier One Carriers.

 CommSuite revenues are declining as legacy Sprint subscribers transition over to the T-Mobile network and off of the CommSuite platform.

### **OPERATING EXPENSE TRENDS**

#### OPERATING EXPENSES – NON GAAP





### Predictable Expenses / Investing

Note: Non-GAAP expense excludes restructuring, amortization (noncash), stock compensation (noncash) and acquisition expenses. For a full reconciliation see the most recent earnings report filed on Form 8-K.

- Current level of Research & Development costs reflects investment to migrate customers acquired in Avast family safety mobile business to SafePath platform.
- Opportunity to reduce level of Research & Development costs post-migration beginning in the 3rd Quarter of 2022.

### **OPERATING EXPENSE RECONCILIATION**

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	GAAP	Stock Compensation		Intangibles Amortization		Acquisition Costs		Other (Severance/ IP / CFO)		Non- GAAP
Q2-22										
Selling and marketing expenses	\$ 3,720	\$	(73)	\$	-	\$	-	\$	(721)	\$ 2,926
Research and development expenses	8,213		(268)		-		-		-	7,945
General and administrative expenses	4,026		(767)		-		-		-	3,259
Amortization of intangible assets	1,577				(1,577)		-			
Total operating expenses	\$ 17,536	\$	(1,108)	\$	(1,577)	\$	-	\$	(721)	\$14,130
Q1-22										
Selling and marketing expenses	\$ 2,985	\$	(83)	\$	-	\$	-	\$	-	\$ 2,902
Research and development expenses	7,402		(261)		-		-		-	7,141
General and administrative expenses	4,045		(721)		-		-		-	3,324
Amortization of intangible assets	1,645		-		(1,645)		-			
Total operating expenses	\$ 16,077	\$	(1,065)	\$	(1,645)	\$	-	\$		\$ 13,367
Q4-21										
Selling and marketing expenses	\$ 3,153	\$	(239)	\$	-	\$	-	\$	-	\$ 2,914
Research and development expenses	7,137		(260)		-		-		-	6,877
General and administrative expenses	4,174		(727)		-		(81)		(179)	3,187
Amortization of intangible assets	142		-		(142)		-			-
Total operating expenses	\$ 14,606	\$	(1,226)	\$	(142)	\$	(81)	\$	(179)	\$12,978
Q3-21										
Selling and marketing expenses	\$ 5,046	\$	(238)	\$	(1,979)	\$	-	\$	-	\$ 2,829
Research and development expenses	8,159		(270)		(1,036)		-		-	6,853
General and administrative expenses	5,143		(819)		-		-		(1,143)	3,181
Contingent consideration	12,864						(12,864)		-	_
Total operating expenses	\$31,212	\$	(1,327)	\$	(3,015)	\$	(12,864)	\$	(1,143)	\$ 12,863
Q2-21										
Selling and marketing expenses	\$ 4,853	\$	(236)	\$	(1,736)	\$	-	\$	-	\$ 2,881
Research and development expenses	7,972		(241)		(909)		-		-	6,822
General and administrative expenses	4,946		(802)		-		(972)		-	3,172
Total operating expenses	\$17,771	\$	(1,279)	\$	(2,645)	\$	(972)	\$	-	\$ 12,875